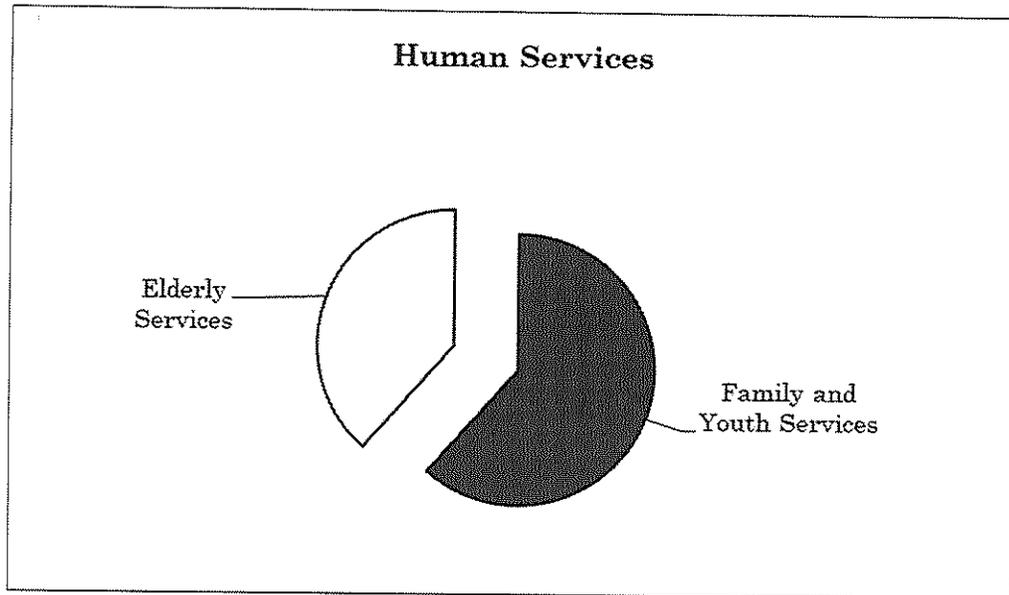


Human Services



Human Services is 3.0% of the total General Government budget. Within this category are two departmental areas.

4200 HUMAN SERVICES

PROGRAM DESCRIPTION

The Human Services Office is a multi-generational service agency. Our goal is to allow Coventry residents to achieve and maintain personal well-being by providing a variety of services. We offer information, referral, and assistance as needed as well as crisis intervention and case management. Every client is expected to fill out an intake form and show proper identification as well as other necessary forms.

In addition to the Food Bank, which is run 100% on donations, our office maintains supports for residents in financial need including the Clergy Fuel Fund (helps residents with emergency heating needs), Holiday fund (assists with holiday meals and gifts for those in need) and the Special Needs fund (helps residents with emergency utilities, rent, medical expenses and other household needs). The Human Services Administrator serves as the Human Rights Commission Chair and the Municipal Veteran's Representative for Veteran's affairs.

Our Youth Services Bureau is partially funded through a State grant managed by the Department of Children and Families (DCF). Crisis Intervention, Juvenile Review Board, case management, mentoring, and positive youth development programs are offered year-round.

The Human Services Office also includes the Coventry Senior Center, located at 172 Lake St. Also housed at this location is the Coventry Rides Transportation Program, wholly funded through the Department of Transportation (DOT) MGP grant.

Town of Coventry
Council Recommended Budget

Budget Fiscal Year: 2025 to 2025

Account# and Description	2023		2024		2024		2024		Council		Cou/Bud	%
	Actual	Base Budget	Actual	YTD	Est.	Actual	Dept Head	Town Manager	Council	Inc/Dec		
4200 HUMAN SERVICES/GA												
110-4200-51010 REGULAR FULL Human Services Director, Youth Services Coordinator, HS Admin Assistant	192,919	209,754	163,075		209,754	217,000	217,000	217,000	217,000	7,246	3.45	
110-4200-51030 OVERTIME	566	400	533		400	400	400	400	400	0	.00	
110-4200-51110 DIFFERENTIAL	111	111	0		111	111	111	111	111	0	.00	
110-4200-52040 LICENSES/SUPP Charity Tracker for Human Services office	1,110	810	810		810	810	810	810	810	0	.00	
110-4200-52080 PROFESSIONAL Class Annual training, class membership, NASW, Notary for Admin Assistant	80	465	120		465	465	465	465	465	0	.00	
110-4200-52090 TRAVEL MEETIN	345	250	462		250	250	250	250	250	0	.00	
110-4200-52100 TRAINING \$325.00 per person for in person training as the frequency is increased (since Covid). Training, in each respective discipline, is imperative for the quality of service provided to our community.	279	500	0		500	975	975	975	975	475	95.00	
110-4200-52180 PRINTING Brochures	0	300	0		300	300	300	300	300	0	.00	
110-4200-52250 GRANTS AND CO -Northeast Sexual Assault -United Services -Access -Legal Services	2,500	2,500	2,500		2,500	2,500	3,000	3,000	3,000	500	20.00	
110-4200-53020 OFFICE EQUIPM New desk chairs for the office	224	150	0		150	1,050	1,050	1,050	1,050	900	600.00	
Total 4200 HUMAN SERVIC	198,134	215,240	167,500		215,240	223,861	224,361	224,361	224,361	9,121	4.24	

PROGRAM DESCRIPTION

The Human Services Office provides many services to Coventry Seniors, including energy assistance, food bank and resource and referrals. The Senior Center provides an all-inclusive welcoming environment for physical fitness, game play, speaker presentations, luncheons, and activities for ages 55 and older. The Human Services Administrator and the Senior Center Coordinator serve as Municipal Agents for the Elderly, to provide information, resources and advocate for Coventry Seniors. The Human Services Administrator is a Certified CHOICES Counselor (Connecticut's Health, Outreach, Information, Counseling and Eligibility Screening Program). The Senior Van Program, known as Coventry Rides Transportation program, provides ADA accessible transportation to Coventry seniors and persons with disabilities, free of charge.

PROGRAM COMMENTARY

The Coventry Senior Center is open full-time and offers a variety of programs, including nutritional meals, fitness classes, massage therapy, foot care, card games, crafts, tax preparation and other seasonal events.

Town of Coventry
Council Recommended Budget

Budget Fiscal Year: 2025 to 2025

Account# and Description	2023		2024		2024		2024		2024		2024	
	Actual	Base Budget	Actual YTD	Est.	Actual	Dept Head	Town Manager	Council	Cou/Bud Inc/Dec	%		
4205 ELDERLY SERVICES												
110-4205-51010 REGULAR FULL Senior Center Coordinator Increase per CBA	63,021	65,300	48,937	65,300	67,000	67,000	67,000	1,700	2.60			
110-4205-51020 PART TIME	10,354	20,750	9,450	20,750	20,750	21,370	21,370	620	2.99			
110-4205-51043 CLEANING & MA 10% Town Hall Custodian Replaces previous service contract.	2,752	5,700	4,182	5,700	5,700	5,700	5,700	0	.00			
110-4205-51100 LONGEVITY	1,400	1,500	1,500	1,500	1,500	1,500	1,500	0	.00			
110-4205-52080 PROFESSIONAL CASCP(CT Association of Senior Center Personnel) National Institute of Senior Centers	50	110	50	110	110	110	110	0	.00			
110-4205-52090 TRAVEL MEETIN Mileage	211	0	146	0	225	225	225	225	.00			
110-4205-52100 TRAINING Trainings for Senior Center Coordinator and Assistant	145	650	259	650	650	650	650	0	.00			
110-4205-52110 POSTAGE Postage for joint newsletter with Parks and Recreation	586	585	0	585	585	585	585	0	.00			
110-4205-52130 SERVICE CONTR Pest control vendor (spilt with parks & rec), 911 dispatch, Fire Alarm, Tower Generator, Phoenix Lab, New England Fitness, MySeniorCenter, Motion Picture Licensing Corporation (MPLC), Swiss	4,807	5,070	4,082	5,070	5,070	5,070	5,070	0	.00			
110-4205-52160 BUILDING REPA	3,105	3,000	1,200	3,000	3,000	1,500	1,500	(1,500)	(50.00)			
110-4205-52220 SENIOR MEALS	0	0	0	0	1,700	1,700	1,700	1,700	.00			
110-4205-52250 GRANTS AND CO WRTD request	11,074	11,410	11,406	11,410	11,410	11,410	11,410	0	.00			
110-4205-53010 OFFICE SUPPLY	344	350	0	350	350	350	350	0	.00			
110-4205-53220 SUBSCRIPTIONS	1,389	1,320	1,320	1,320	1,320	1,320	1,320	0	.00			
110-4205-53225 PROGRAM COSTS	5,724	7,350	6,425	7,350	7,350	7,350	7,350	0	.00			
110-4205-53610 VAN EXPENSES	0	1,350	0	1,350	1,377	1,377	1,377	27	2.00			
110-4205-54020 OFFICE FURNIT	0	100	0	100	100	100	100	0	.00			
110-4205-55010 TELEPHONE	1,307	1,400	1,500	1,400	1,428	1,428	1,428	28	2.00			
110-4205-55020 ELECTRIC	7,950	5,700	9,200	5,700	6,100	6,100	6,100	400	7.02			
110-4205-55030 HEATING FUEL	3,807	4,690	4,690	4,690	5,115	5,115	5,115	425	9.06			
110-4205-55050 SEWER	400	400	0	400	400	400	450	50	12.50			
Total 4205 ELDERLY SERV	118,426	136,735	104,347	136,735	141,240	140,360	140,410	3,675	2.69			

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