

ANNUAL REPORT 2022

*TOWN OF COVENTRY
FIRE & EMS DEPARTMENT*

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DECLARATION OF INTENT

Mission Statement

The Town of Coventry Fire-EMS Department is committed to providing fire suppression, emergency medical services and training to protect the residents, businesses and visitors of Coventry. The department promotes accountability, public safety, education and customer care in a fiscally responsible manner.

Vision Statement

By 2026 we aim to further develop and diversify our membership and staffing, and enhance our training, as we continue to provide high quality fire, rescue and EMS services to our community.

Core Values

Teamwork – Dedication – Respect

Through leadership training we learnt that core values improve organizational outcomes and employee experiences. The members were petitioned to create a greater sense of inclusion, and together, we established three core values for the department. These core values are the guiding principles and driving force of the department's mission and goals. Our values are a crucial benchmark for actions, behaviors and hiring practices.



Teamwork

Dedication

Respect



LETTER FROM THE CHIEF

On behalf of the members of Town of Coventry Fire & EMS Department (TCFD), I am pleased to present our Annual Report for Fiscal Year 2022-23. This report reflects our dedication to the community as a distinguished fire service organization. It also contains pertinent details about emergency responses, community risk reduction efforts, training, personnel achievements, and some insight into our accomplishments throughout the fiscal year.

The Volunteers are your neighbors and fellow citizens that provide fire protection, rescue services, and ambulance staffing. Their time extends well beyond responding to calls, it also includes hours that are committed to training and public events. I continue to be amazed at the high commitment shown by members. Their dedication is one of their greatest assets as we continually strive to improve our level of service to this wonderful community.



As Fire Chief, my priority is to maintain the safety of our members and to deliver the necessary guidance, training, tools, and equipment needed to meet the needs of our community to the highest degree in a fiscally responsible manner. The support I have received from the Town Manager, Town Council and citizens, allows me the ability to accomplish said responsibilities, and for that, I thank you all.

To the members of Station 18 the quality of service and your dedication is what makes you unmatched. I relish the opportunity given to me to lead such an accomplished group of firefighters and medical personnel, and I whole heartedly thank you for your continued commitment, service, and dedication.

Thank you,

Bud Meyers

Town of Coventry
Fire & EMS Department

FY 22-23 SIGNIFICANT ACCOMPLISHMENTS



FIRE APPARATUS:

- Purchased a new F-250 crew cab Wheel Coach Ambulance
- Purchased a new Pierce Enforcer Engine Tanker with 1,000 gallons of water

TRAINING:

- On-boarding of eight (8) new probationary members and six (6) junior members
- Worked with Parks and Recreation to deliver EMS training to town employees and residents
- Fire, Special Ops, and EMS training updates for all members
- Live fire evolutions at Eastern Connecticut Fire School (ECFS)

GRANTS/DONATIONS:

- Connecticut Water Firefighter Support Grant Program \$1,500.00
- Coventry Volunteer Fire Association Donated Training Props (Listed below) worth a total of \$13,935.00.
 - Forcible entry door \$6,750.00
 - Fire extinguisher prop \$4,600.00
 - Training mannequin \$1,085.00
 - Subscription to ECFS \$1,500.00



COMMUNITY RISK REDUCTION:

- Developed a five (5) year strategic plan
- Successful Fire Prevention with Coventry Grammar School & Hale Early Education Center
- Fire extinguisher training for town employees
- Renewed our Heart Safe Community status for the town
- Reviewed the Hytone anaerobic digester emergency plan and did walkthrough providing us insight of what could go wrong with the system.

ADMINISTRATION:

- 30 year old generator at Station 318 was replaced with a new 30 Kw generator
- The front half bay of Station 418 was removed and replaced, also new floor drains added.
- Interior walls were cleaned and painted at Station 418
- Nine (9) new sets of turn-out gear

Teamwork

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Respect

FY 22-23 SIGNIFICANT ACCOMPLISHMENTS



PJ DAY



- Updated class “A” and station uniforms (badge shirts, T-shirts, sweatshirts)
- Annual Hose, Ladder and Pump testing
- Working with Capitol Region Council of Governments (CRCOG) we help develop fire service reporting software scope of work that went into a Request for Pricing and we contracted with the low bidder.

DEPARTMENTAL HIGHLIGHTS:

- Attended community events that included:
 - Arts on Main, Trunk or Treat
 - Veterans Road Race
 - Wreaths across America
 - Farmer’s Market
 - Memorial Day Parade
 - Opening Day of Baseball
 - Annual Toy Drive with Coventry Police Department
 - Apparatus Christmas Parade
 - Boot Drive for CT Children’s PJ Day



OPENING DAY BASEBALL



TRUNK - OR - TREAT



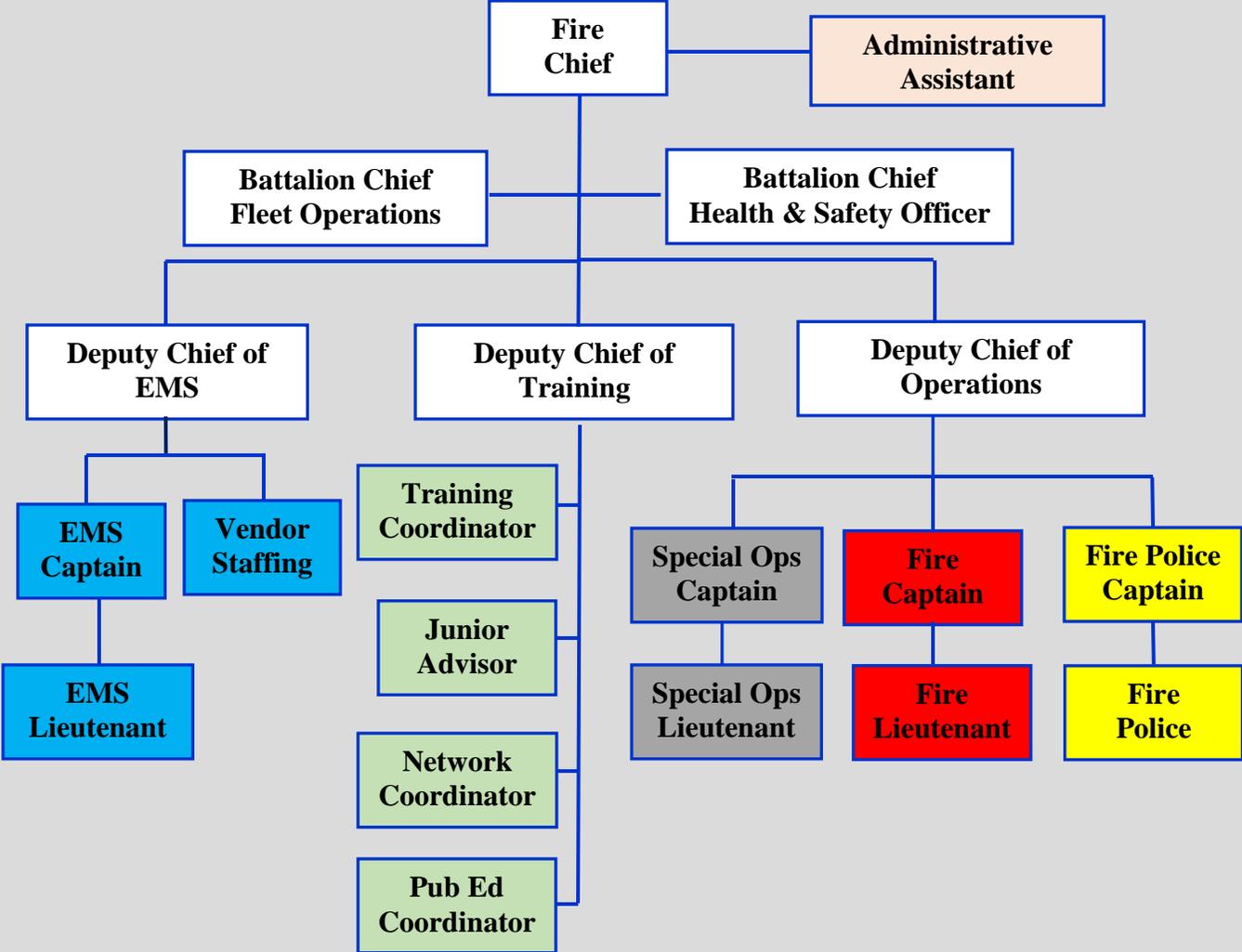
CHRISTMAS TOY DRIVE

Teamwork

Dedication

Respect

ORGANIZATIONAL CHART



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Dedication

Respect

INSURANCE SERVICES OFFICE (ISO)

Public Protection Classification (PPC)

The Town of Coventry continues to maintain an ISO rating of 5/5Y. This is accomplished due to the collaboration between the Public Safety Answering Point (PSAP), Water Supply, and the Fire Department.

ISO utilizes a fire suppression-rating schedule that assigns numeric value to a community's fire prevention and protection capabilities. Those values determine the 1 to 10 score we are familiar with, which ISO calls the Public Protection Classification (PPC). A score of one (1) is the highest rating, a rating of 10 means the community does not meet the minimum fire protection and prevention standards.

ISO provides advisory services and information to many insurance companies. They also develop and publish policy language that many insurance companies use as the basis for their products. There are 105.5 possible points for a PPC of one (1).

However, fire departments only have control over of the following 55.5 points:

- 40 points overall for community water supply
- 10 points how well the fire department receives and dispatches fire alarms
- 5.5 points for community risk reduction and fire prevention efforts

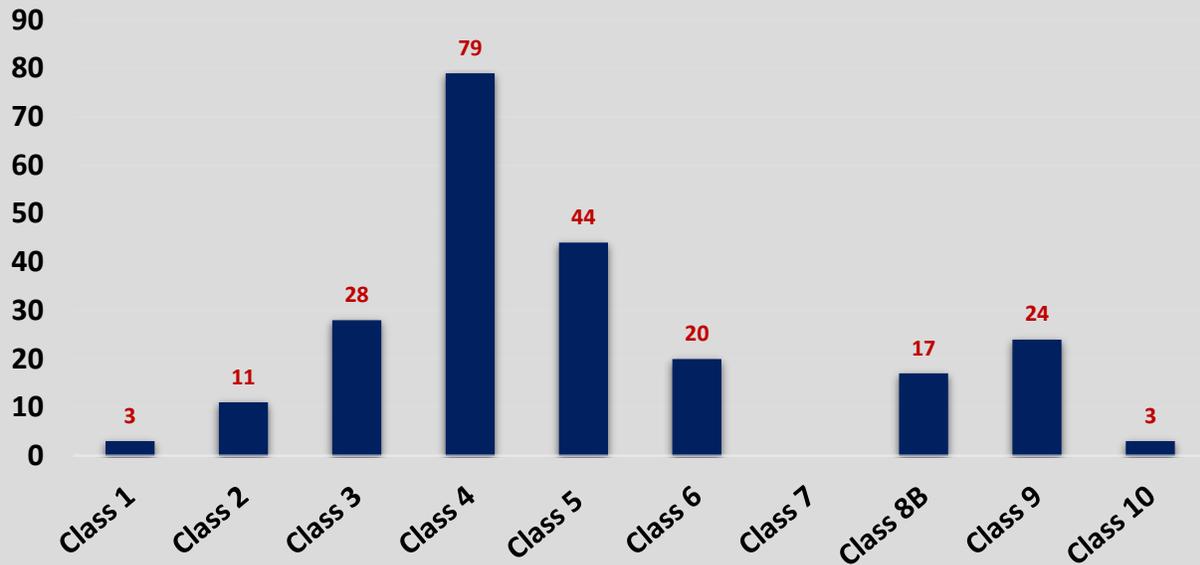
To reflect more precisely the risk of loss you need to decipher the PPC. As stated above our town is a 5/5Y and it “simply means” that the first number 5 is the class that applies to properties within 5 road miles of the responding fire station and 1,000 feet of a creditable water supply, such as a fire hydrant, suction point, or dry hydrant. The second number 5Y is the class that applies to properties within 5 road miles of a fire station but beyond 1,000 feet of a creditable water supply.

ISO is a private entity and has no power to issue fines or limit operations. Unlike Federal Occupational Safety & Health (OSHA) or Connecticut OSHA, the ISO scores are widely published and utilized. Currently, TCFD is exploring any potential upgrades within our capabilities and will be working towards updating and enhancing our ratings as we continue.

INSURANCE SERVICES OFFICE - ISO



CONNECTICUT



NATIONWIDE



*Information for these two charts was obtained from:

<https://www.isomitigation.com/ppc/program-works/facts-and-figures-about-ppc-codes-around-the-country/>

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Respect

OFFICER APPOINTMENTS

Captain Ron Hodgkins



Ron has been a long standing member of Coventry fire service since 1986. He brings a vast knowledge of Fire Police experience as a long standing Lieutenant of Fire Police. Ron graciously stepped up to take over the Fire Police Captain's position while still enjoying retired life.

Lieutenant Ryan Boutin



Ryan has been a member of Coventry's fire service for 13 years, starting as a junior member. Since then he has grown and established himself as an officer. Ryan took the initiative to become an Emergency Medical Responder (EMR) to help with staffing the ambulance. In addition to being one of the top responders in the department, his organizing of our junior firefighters program and well versed in water rescue and marine operations making him an asset. The appointment of Special Operations Lieutenant to Ryan was predestined.

Lieutenant Mark Smith



Mark started his Coventry fire service career in 2016 and has always consider it to be a privilege to serve the community and the Town of Coventry Fire and EMS Department. Mark has an exceptional mechanical aptitude and has immersed himself into learning all aspects of firefighting and pump operations. As an officer he strives to continue his growth and education in the field of fire services. We were excited to see Mark continue as a Lieutenant with the department.

Lieutenant Alex Bohr



Alex is a lifelong resident of Coventry and has always wanted to serve his country. Because of a disability Alex was unable to enlist in the military and in 2018 Alex joined Coventry's Fire Service. Alex oversees our Heart Safe Community Program, provides Stop the Bleed, CPR, and AED training for the community and is recognized as one of our best Emergency Medical Technicians (EMT), making Alex a perfect fit as our EMS Lieutenant.

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RETIREMENT

James “Jimmy” McLoughlin
Fire Administrator/Emergency Management Director

As the saying goes, “every action creates a reaction” and this stands true to when the town hired James (Jimmy) McLoughlin as the Fire & EMS Administrator and Emergency Management Director (EMD).

When COVID 19 became rampant across the country, the EMD position alone became a full-time job. However, this did not deter Jimmy’s focus of working to help merge the town’s two fire departments into the Town of Coventry Fire & EMS Department as it is today.



From the beginning, Jimmy was instrumental in this merger process, approaching each day with a goal in mind. Jimmy fostered an environment that exuberated teamwork and collaboration. While the idea of starting this new venture was exciting, there were times when things became overwhelming, and we all needed to take a step back to refocus to ensure we victoriously crossed the finish line. Jimmy was a large part of this, serving as a mentor, friend, and leader.

The creation of our department had a strong backing with Jimmy’s leadership. He began the unification process by listening to members and finding out what their strengths are and giving them the ability to express their passion. If there was a problem or someone needed support, Jimmy was always there, willing to lend an ear as he thrived on addressing the needs of the members.

We made great strides during Jimmy’s six years with the town. Jimmy’s retirement is not the end of the story, but a chapter in our history. His assistance with our current strategic plan was his way of assisting the successful lead of the department for the next five years.

Only when we recall all the work that Jimmy has put forth, can we realize the full scope of his accomplishments. On behalf of Station 18, we thank you and are forever grateful to you, “Jimmy”.

RETIREMENT

Raymond “Ray” Oliver Captain of Fire Police

In 2018 Ray approached the Fire Department with the desire to join. His words were, “For 25 years Coventry has been good to me and my family, now it is time to give back to the community.”

Ray was at a point in his life of semi-retirement and like many he had a desire to give back to the community. Being semi-retired, Ray often met with and before long, was coaxed into joining the Department. Ray was not looking to fight fires, join the dive team, perform patient care or to drive our apparatus however, he was looking to help, and help he did.

When Ray walked through our doors, he was unsure of what he was getting into. After completing his physical and online training, NCFD accepted him into the fire family with open arms. To further develop his skills, Ray pursued fire police training and was instantaneously hooked.

Fire police is not an ordinary position. Since fire police is often the public’s first point of contact with the fire department, it takes a special person that must be skilled in public relations. Ray quickly became proficient with traffic control, road closures, crowd control at civic events, parade details, and additional various tasks given to him.

Before long, “Captain Ray”, as he is fondly referred to when he was appointed Captain of the Fire Police. Taking on this role with embellishment he was well know with civic leaders, as he took pride in providing fire police assistance with Farmer’s Market, Veterans Road Race, Wreaths Across America, X-mas in the Village, Memorial Day Parade, Coventryfest and many more.

As things would have it, Captain Ray’s family was making a career change that involved relocating to Florida, bringing his service to the community to an end. Captain Ray, we all thank you for your service to the department and citizens of Coventry.



FIREHOUSES



Station 118
1755 Main Street



Station 218
3427 Main Street



Station 318
1645 South Street



Station 418
999 Merrow Road

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APPARATUS IN SERVICE

The Town of Coventry Fire & EMS Department operates a variety of fire, emergency service apparatus, and support vehicles to provide service to our citizens.

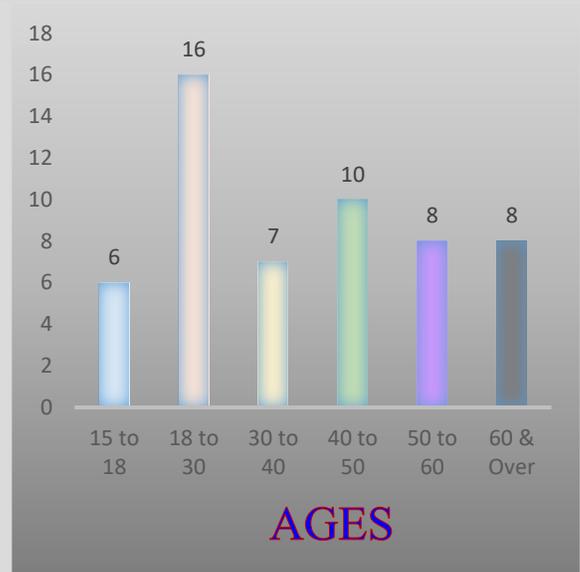
Station and Equipment Name	ID	Year	Assignment
Station 118			
Ford F250 Wheelcoach	A-618	2022	Ambulance
E-One	ET-118	2002	Engine Tanker
Ford F-350	F-118	2003	Forestry Vehicle
Ford E-450	S-118	2000	Dive Truck
Polaris 6X6	U-118	2010	UTV
Chevy Suburban	S-618	2002	EMS/Fire Police
Pontoon with Mercury 50 HP motor	M-118	1988	Dive Boat
Zodiac with Mercury 25 HP motor	M-218	2005	Rescue Boat
Station 218			
Pierce Quint	TK-218	2000	105' Ladder
Dodge 4500 LifeLine	A-518	2018	Ambulance
Spartan	R-218	2013	Heavy Rescue
Freightliner/Midwest	T-218	2016	Tanker
International	E-218	2005	Engine
Chevy Suburban	S218	2002	EMS/Fire Police
Station 318			
Pierce Enforcer	ET-318	2022	Engine Tanker
Ford F-350	S-318	1997	Service/EMS/Forestry
E-One	ET-518	1993	Reserve Engine Tanker
Chevy C-50	E-18	1943	Engine Parade Piece
Station 418			
Spartan	ET-418	2017	Engine Tanker
Ford F-250	S-418	2020	Service

DEPARTMENT STATISTICS

CALLS PER YEAR

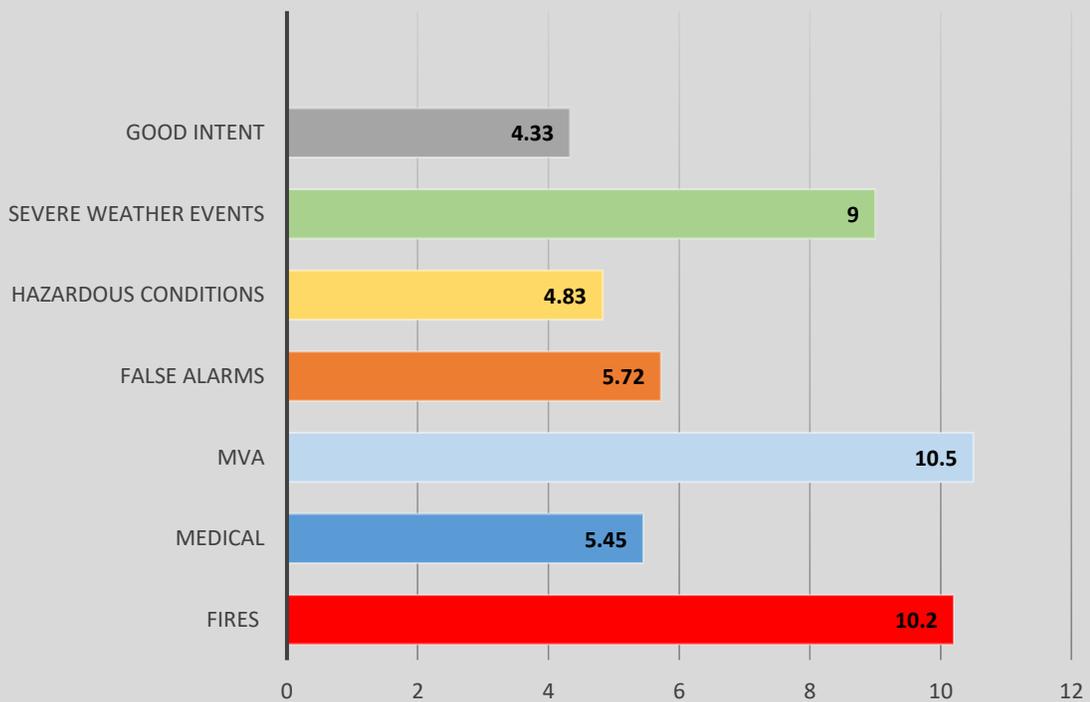


AGE RANGE OF RESPONDERS



AVERAGE # OF RESPONDERS PER CALL TYPE

TYPE OF CALL



Teamwork

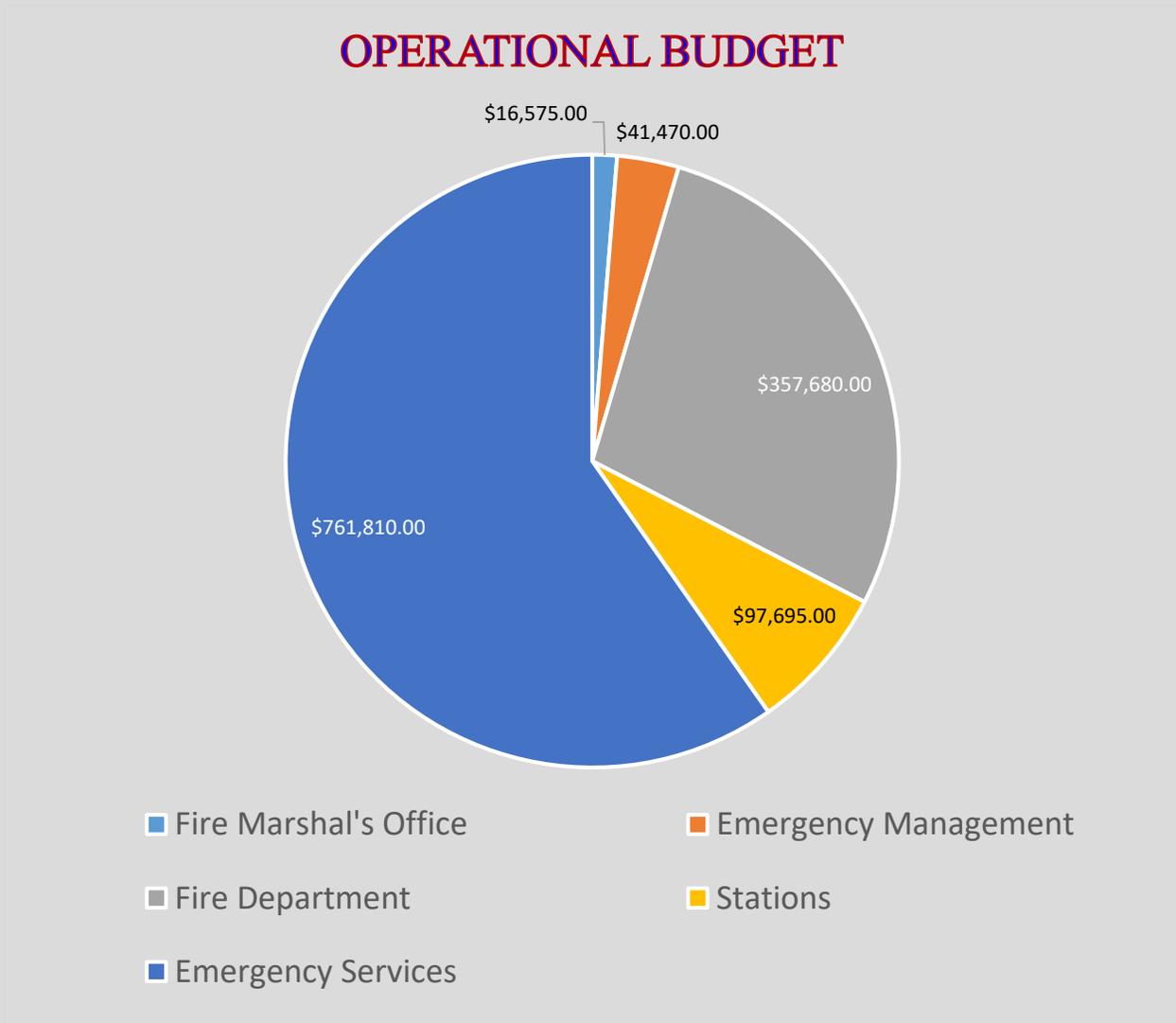
Dedication

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ANNUAL BUDGET



The Fiscal Year's 2022-23 budget dollars allocated was \$1,275,230.00 and are represented below.



EMERGENCY SERVICES



Deputy Chief DJ Figiela's tenure with the Department began in 2018, when the town accepted the responsibility of the Primary Care Provider for Emergency Medical Services (EMS). When the residents of Coventry call 911 initiating our EMS, and are in need of the highest level of prehospital care, Chief Figiela is the first to respond.



As with any first responder service, staffing is critical to meeting the needs of the community. The town took necessary steps by contracting to ensure the calls can always be met with a staffing service (Vintech) to provide us two Connecticut certified Emergency Medical Technicians (EMT) 24/7. Chief Figiela is the department's liaison, working with Vintech management and their staff.

In coordination with our Medical control, Chief Figiela is responsible for maintaining a quality assurance and quality improvement (QA/QI) process to monitor the performance and clinical care provided by EMT's. The QA/QI process is linked to the EMS continuing education process and helps us to identify both system-wide training priorities and opportunities to improve policies, protocols, and standard operating guidelines to better meet performance expectations.

As part of an ongoing effort to reduce the financial burden on the taxpayer, TCFD bills medical insurances and self-pay for services provided. To accomplish this we use third-party medical billing company, Comstar, which provides Chief Figiela with increased two-way communication and feedback on billing matters in order to maximize payment from medical insurance.

Our EMS personnel provides treatment of medical emergencies that involve trauma, including accidents (vehicle, home, sports), cardiac emergencies, strokes, respiratory emergencies, weather-related emergencies, other medical emergency cases (seizure, diabetes, etc.), and mutual aid requests. Medical requests are often unpredictable; chaotic and executed in challenging environments, the Fire Department is required to respond and provide sufficient resources to handle any situation that may be encountered, as well as being available for simultaneous calls.

FIRE & SPECIAL OPERATIONS

The Town of Coventry Fire & EMS Department operates out of four firehouses strategically located in town. TCFD responds to fires, motor vehicle accidents, rescue calls, emergency medical incidents, hazardous materials releases, traffic details, and various public assists.

To maximize the effectiveness of our resources, Deputy Chief Jared Dewey continually studies the most recent fire service best practices, and updates our standard operating procedures, including what equipment is needed to meet the demands of challenging calls.



Chief Dewey is responsible for the rapid, professional, and timely delivery of emergency services to any incident that threatens, or has the potential to threaten life or property. This requires our members to serve as “Jacks of All Trades” as they must maintain a constant state of readiness for both the routine and extraordinary type of emergency call that may be encountered.

Chief Dewey and the Fire Chief work closely together in the process of planning, organizing, directing and controlling the resources and activities of the Department in order to minimize detrimental effects.

“Routine calls” are considered high frequency incidents; they occur very often and we respond to them well. These incidents pose low risk such as: medical emergencies, fires, power lines down, motor vehicle accidents, and etc. The “extraordinary call” or “low frequency calls” happen occasionally or once in a lifetime. They can be categorized as “Low risk” which consists of animal rescues, wilderness searches, and standing water rescues and “High risk”

emergency incidents which require more intense responses to incidents like: swift water rescues, dive calls, mass shootings, confined space, trench rescues, etc. High risk emergencies require specialized training. Results from high risk incidents can be far-reaching and have an adverse effect on community services and government economic sustainability. Additionally, residence may lose confidence in the department’s ability to provide core services, which is why risk management is critical.

TRAINING DIVISION

TRAINING IS AN ESSENTIAL COMPONENT TO PROVIDING EFFECTIVE SERVICES TO THE TOWN



Deputy Chief Ken Boutin and the Training Committee are committed to preparing our members to exceed our legally-mandated requirements. They work diligently to standardize training utilizing multi-faceted instructional methods.

FY 22-23 required refresher training which was completed through multiple drills, online courses, and reality-based training scenarios. We utilized the subscription to Eastern Connecticut Fire School (ECFS) that was donated by CVFA. The facilities at the school gave our members exposure to fire conditions that helped create a realistic environment. We sharpened our skills of hose work, building searches, and thermal imaging camera use, including victim removal. ECFS also provided us the capacity to train in safety & survival techniques and flashover training. Other training events included hazardous materials responses, water rescues, and vehicle extrication, along with driving training of fire apparatus, health & safety and EMS.



LEARNING SAFETY & SURVIVAL TECHNIQUES

In addition to our in-house training, we had several members of our organization complete training offered through Connecticut Fire Academy and ECFS. Many courses, after completion, require a national certification testing process which is often eligible for college credit. This has a positive impact on our ISO rating, volunteer retention, improved scene safety, while expanding our services.



Throughout the year, the thousands of hours spent training and practicing lifesaving skills is not how we measure our success; rather our success it is measured by the utmost best possible outcomes for the community.

Teamwork

Dedication

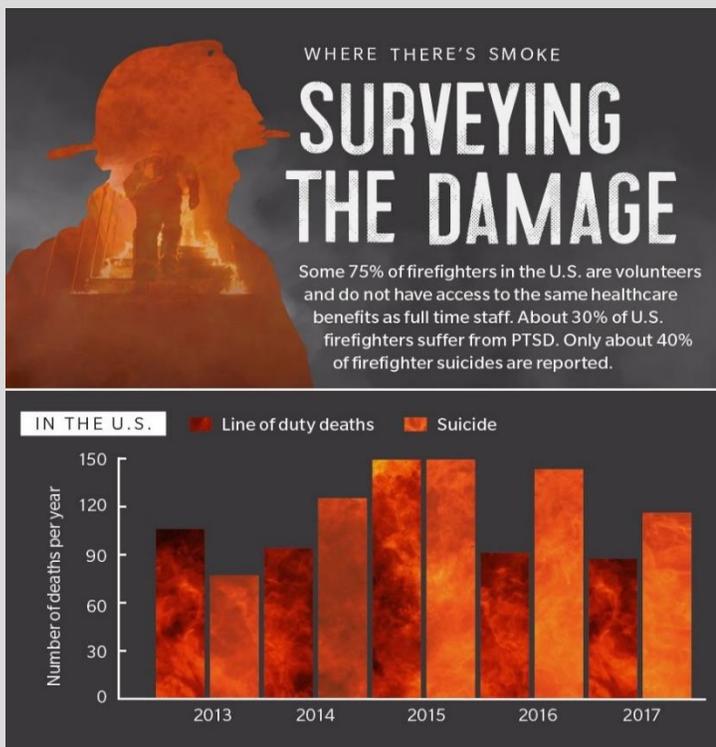
Respect

HEALTH & SAFETY DIVISION

THE PHYSICAL, MENTAL AND EMOTIONAL HEALTHY OF OUR MEMBERS IS CRUCIAL

Battalion Chief Beth Mancini is committed to the wellness of our members. She focuses on the safety of our members and oversees various methods to help reduce the number of injuries and exposures incurred in the department as a whole.

Chief Mancini oversees the mandatory annual (or bi-annual) medical physicals and agility exams, which are based on a nationally recognized standard from the National Fire Protection Agency (NFPA 1582). Not only does this confirm the member's ability to perform, but it also aids in early identification of addressable health concerns. Additionally, the department is in the process of implementing cancer reduction measures.



According to the US Fire Administration, "Public Safety Personnel are five (5) times more likely to experience Post-Traumatic Stress Disorder (PTSD) and depression than their civilian counterparts, leading to higher rates of suicide." Additionally, "more first responders die of suicide than in the line of duty each year."

We recognized this trend and have made the first goal in our five (5) year strategic plan to prioritize and enhance the wellness culture to improve the mental and physical performance of the individual and the organization. Chief Mancini is taken charge of this goal and is working on a PEER Support Program.

In addition, Chief Mancini was also able to coordinate flu and Hepatitis "A" vaccinations for all personnel that desired to receive the immunizations.

Other responsibilities given to Chief Mancini include various roles in reporting and investigating injuries, accidents, exposure-related incidents, and station inspections to identify any unsafe practices.

Through managing the health and safety of our department Chief Mancini has created an environment that protects members, cuts costs, enhances productivity, adheres to laws, and improves the department's reputation.

Teamwork

Dedication

Respect

FLEET MAINTENANCE



Battalion Chief Chuck Beecher understands that a good preventive maintenance program is essential to lessen mechanical and electrical breakdowns on our vehicles.

Chief Beecher is extremely adverse in vehicle maintenance and has been providing oversight on emergency vehicles for years.



Under Chief Beecher's tutelage TCFD has vehicle engineers that perform daily, weekly, bi-weekly, monthly, quarterly, semi-annual and annual checks. These checks may include systems such as driver and crew areas, apparatus body and compartmentation, chassis, steering and suspension, driveline, wheels and tires, engine, engine coolant, transmission, low voltage and line voltage electrical, air brakes, wheel chocks, fire pump, and aerial device.

Chief Beecher is responsible for maintaining records, reports, inventories and any other pertinent information for each vehicle. He also oversees outside vendors that perform the required annual pump testing and Department of Transportation (DOT) Federal Vehicle Inspections on large fire apparatus.

Proper inspections ensure our vehicles remain compliant and up to date. By doing so it helps reduce costs, shortens downtime, increases vehicles lifespan and in today's litigious society, it reduces risk and liability.

Teamwork

Dedication

Respect

EMERGENCY MANAGEMENT

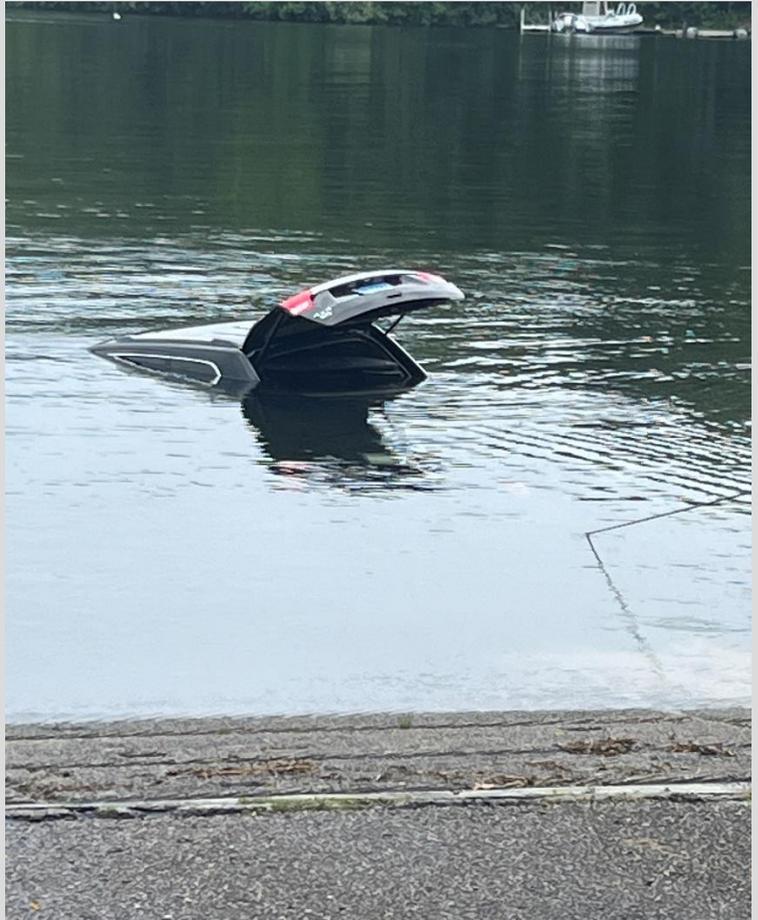
With the uncertainty of an ever-changing world, Coventry must train and prepare for any potential disaster that may come our way.

The Emergency Management Director (EMD) is appointed by the Town Manager and advises the Town Manager on all Emergency Management matters, related laws, rules, regulations, and requirements of Title 28 and Public Act 87-535 of the Connecticut General Statutes, and the Robert T. Stafford Disaster Relief and Emergency Assistance Act, as Amended (42 U.S.C. 5121 et seq.), Rev. 1998.

The Emergency Management Director, James “Jimmy” McLoughlin, serves the residents, businesses, and visitors by ensuring that emergency response personnel and the employees of Coventry, are prepared to minimize the impact of any natural or man-made disaster incident.

Jimmy helped to develop, organize, and coordinate the town's Emergency Management Program with the goal of saving lives and protecting property by maintaining emergency operational capabilities that mitigate, prepare for, respond to, and recover from any emergency or disaster.

In addition, Jimmy attended several CT Division of Emergency Management & Homeland Security Region 4 meetings and conferences, filled with a range of topics from the latest information about known threats or hazards, to what we may be facing in the future.



FIRE MARSHAL'S OFFICE

An ounce of prevention is worth a pound of cure, which is why we invest heavily in efforts to prevent emergencies.

The Fire Marshal's Office ensures fire code compliance, investigates cause and origin of fires and promotes public safety education. By developing relationships with business owners our office helps them to achieve and maintain compliance and operations. While it is impossible to predict the number of fires prevented by these efforts, but we can tell you that the Town's total fire loss for fiscal year 2022-23 was \$283,000.00.



As we worked constantly to meet the demands of the quick changing community, we remained committed to providing the highest level of customer service to our residents and business owners. Means of services ranged from commercial fire inspections and construction plan reviews, to residential hoarding inspections, and Knox box consultations.

Every year we are committed to fire safety and injury prevention for the children in the Coventry School District. We had the pleasure to with work Hale Early Education Center giving the children an opportunity to explore fire trucks and an ambulance, getting them acquainted with these vehicles. Additionally, Coventry Grammar School allowed classes to visit the firehouse for a brief presentation and activities, which included spraying water at a mock fire.

Finally, social media plays an important role in communicating with the

community. The Department uses this channel to keep residents and visitors informed on the importance of fire and life safety risks. Through these means of communication our office will continue providing individuals with a variety of safety messages including smoke alarm checks, holiday safety points, winter weather awareness, and much more.

FREOUENTLY ASKED OUESTIONS

How do I get a copy of a Fire or Medical report?

Fire report call 860 742-4064 or email bmeyers@coventryct.org Medical report call 860 742-1606 or email dfigiela@coventryct.org to obtain a report.

Who do I call to learn CPR?

You can call 860 742-1606 and ask for the EMS Chief.

What is a “Knox Box” & where can I obtain one?

A Knox Box is a secured locked box that is placed on the front of a building/house and contains keys to the building or residence. The fire department keeps a key that opens the Knox Box locked and secured on their vehicles. This allows the fire department easy access to a home or business even when the building may be secured, i.e. after hours or when occupants have limited mobility. Information to purchase a “Knox Box” can be obtained by clicking onto this link <https://www.knoxbox.com/How-to-Buy>



If my Carbon Monoxide detector activates, what should I do?

Carbon Monoxide (ALSO KNOWN AS THE SILENT KILLER) is a colorless/odorless gas that is created by the incomplete combustion of carbon based fuels. It also connects to blood cells at a rate 200 times faster than oxygen. It is recommended that you install a Carbon Monoxide detector on each level of your home and if a detector activates, call 911 and leave your home. The fire department will come to your home and check the level of Carbon Monoxide.

Is it legal to burn brush or tree branches in Town of Coventry?

Yes, you need to obtain an open burning permit by stopping at the Town Hall, Land Use Department or this link <https://www.coventryct.org/DocumentCenter/View/1268/Residential-Open-Burn-PermitUPDATED-9232022?bidId>

Recreational fires are also allowed see the website below for further information.

https://library.municode.com/CT/Coventry/CODES/Code_of_Ordinances?nodeId=PTIICOOR_CH38EN_ARTIIIOPBU

What should I do with HOT fireplace ash?

DO NOT remove hot ashes from the fireplace immediately. Wait up to 3-4 days and let the ashes cool completely in the fireplace until there are no remaining hot embers before removing them. Place cool ash in a metal container and store outside away from the home and all combustibles.

If you are unsure of a situation, make the right decision and dial 911. We have knowledge and resources to help solve almost any problem you may encounter, even those situations not directly related to fire or medical emergencies. Remember, we’re here to serve you, any time, any day, and in any way.



TOWN OF COVENTRY FIRE & EMS DEPARTMENT

IMPORTANT CONTACTS:

Fire/ Police Emergency: 911

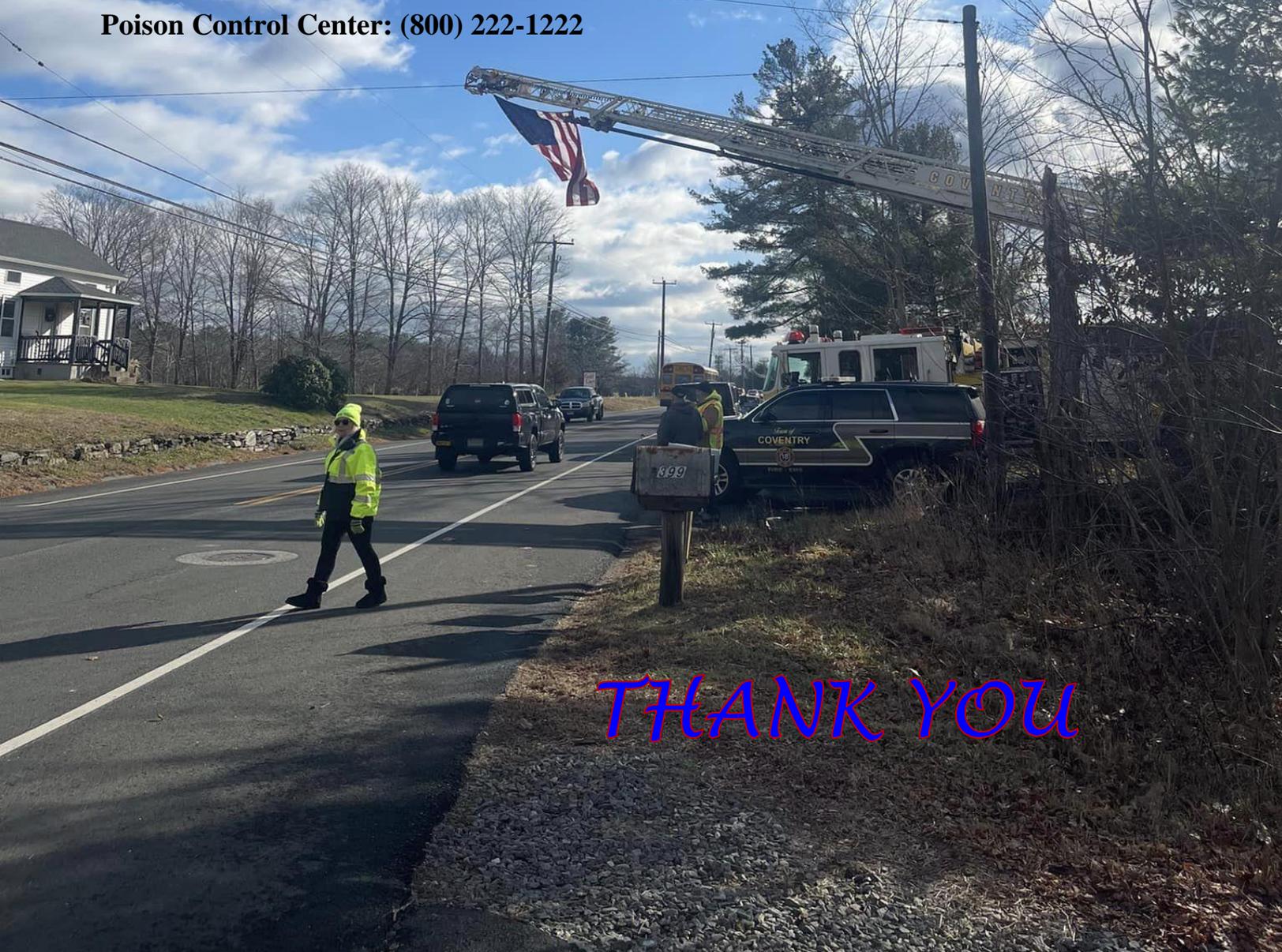
Fire Non-Emergency: (860) 742 -4064

Police Non-Emergency: (860) 742-7331

Coventry Town Hall: (860) 742-6324

Coventry Public Works: (860) 742-6588

Poison Control Center: (800) 222-1222



THANK YOU