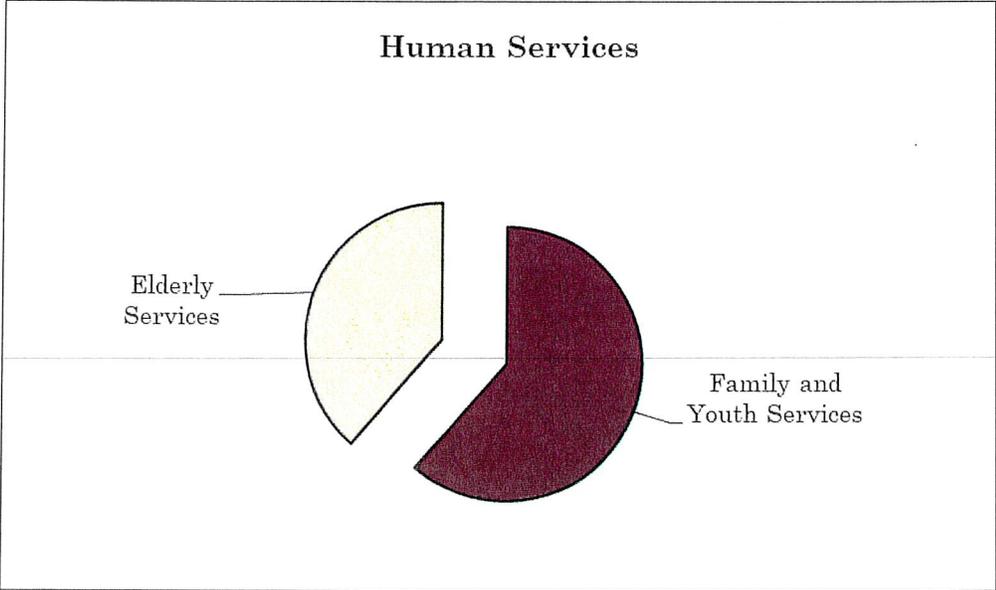


Human Services



Human Services is 2.77% of the total General Government budget. Within this category are two departmental areas.

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4200 HUMAN SERVICES

PROGRAM DESCRIPTION

The Human Services Office is a multi-generational service agency. Our goal is to allow Coventry residents to achieve and maintain personal well-being by providing a variety of services. We offer information, referral, and assistance as needed as well as crisis intervention and case management. Every client is expected to fill out an intake form and show proper identification as well as other necessary forms.

In addition to the Food Bank, which is run 100% on donations, our office maintains supports for residents in financial need including the Clergy Fuel Fund (helps residents with emergency heating needs), Holiday fund (assists with holiday meals and gifts for those in need) and the Special Needs fund (helps residents with emergency utilities, rent, medical expenses and other household needs). The Human Services Administrator serves as the Human Rights Commission Chair and the Municipal Veteran's Representative for Veteran's affairs.

Our Youth Services Bureau is partially funded through a State grant managed by the Department of Children and Families (DCF). Crisis Intervention, Juvenile Review Board, case management, mentoring, and positive youth development programs are offered year-round.

The Human Services Office also includes the Coventry Senior Center, located at 172 Lake St. Also housed at this location is the Coventry Rides Transportation Program, wholly funded through the Department of Transportation (DOT) MGP grant.

Town of Coventry Staffing Chart by Department

Regular full-time and part-time positions

Human Services Department	FY2025-26	FY2026-27
Human Services Administrator	1	1
Human Services Coordinator	1	1
Youth Services Coordinator	1	1

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Town of Coventry
Town Manager's Proposed Budget
FY 2026/27

Account ID	Description	FY25 Actual	FY26 Adopted	FY26 Actual	Dept Head	Town Manager	\$ Incr/(Decr)	% Incr/(Decr)
HUMAN SERVICES/GA								
110-4200-51010	REGULAR FULL TIME	145,958	205,400	91,638	219,043	219,043	13,643	6.64%
110-4200-51030	OVERTIME	414	400	303	400	400	0	0.00%
110-4200-51110	DIFFERENTIAL	0	111	533	111	111	0	0.00%
110-4200-52040	LICENSES/SUPPORT-DATA PROCESSING	810	810	810	810	810	0	0.00%
110-4200-52080	PROFESSIONAL AFFILIATION	150	465	150	350	350	(115)	-24.73%
110-4200-52090	TRAVEL MEETINGS MILEAGE	521	250	193	500	500	250	100.00%
110-4200-52100	TRAINING	603	650	299	650	650	0	0.00%
110-4200-52250	GRANTS AND CONTRIBUTIONS	2,000	3,000	1,500	2,500	2,500	(500)	-16.67%
110-4200-53020	OFFICE EQUIPMENT	1,300	10	21	30	30	20	200.00%
Total HUMAN SERVICES/GA		151,756	211,096	95,447	224,394	224,394	13,298	6.30%

4205 ELDERLY SERVICES

PROGRAM DESCRIPTION

The Human Services Office provides many services to Coventry Seniors, including energy assistance, food bank and resource and referrals. The Senior Center provides an all-inclusive welcoming environment for physical fitness, game play, speaker presentations, luncheons, and activities for ages 55 and older. The Human Services Administrator and the Senior Center Coordinator serve as Municipal Agents for the Elderly, to provide information, resources and advocate for Coventry Seniors. The Human Services Administrator is a Certified CHOICES Counselor (Connecticut's Health, Outreach, Information, Counseling and Eligibility Screening Program). The Senior Van Program, known as Coventry Rides Transportation program, provides ADA accessible transportation to Coventry seniors and persons with disabilities, free of charge.

PROGRAM COMMENTARY

The Coventry Senior Center is open full-time and offers a variety of programs, including nutritional meals, fitness classes, massage therapy, foot care, card games, crafts, tax preparation and other seasonal events.

Town of Coventry Staffing Chart by Department

Regular full-time and part-time positions

Human Services Department	FY2025-26	FY2026-27
Human Services -Senior Center Division		
Senior Center Coordinator	1	1
Senior Center Administrative Assistant (PT)	1	1

Town of Coventry
Town Manager's Proposed Budget
FY 2026/27

Account ID	Description	FY25 Actual	FY26 Adopted	FY26 Actual	Dept Head	Town Manager	\$ Incr/(Decr)	% Incr/(Decr)
ELDERLY SERVICES								
110-4205-51010	REGULAR FULL TIME	66,637	69,405	30,307	69,549	69,549	144	0.21%
110-4205-51020	PART TIME	19,336	22,470	4,072	16,380	16,380	(6,090)	-27.10%
110-4205-51043	CLEANING & MAINTENANCE	5,305	5,700	2,509	6,059	6,059	359	6.30%
110-4205-51100	LONGEVITY	1,500	1,500	1,500	1,500	1,500	0	0.00%
110-4205-52080	PROFESSIONAL AFFILIATION	110	110	0	110	110	0	0.00%
110-4205-52090	TRAVEL MEETINGS MILEAGE	73	0	0	100	100	100	
110-4205-52100	TRAINING	0	250	0	250	250	0	0.00%
110-4205-52110	POSTAGE	585	1,300	1,300	2,034	2,034	734	56.46%
110-4205-52130	SERVICE CONTRACTS	4,371	5,160	3,326	5,160	5,160	0	0.00%
110-4205-52160	BUILDING REPAIRS/MAINTENANCE	1,553	1,500	28	1,780	1,780	280	18.67%
110-4205-52220	SENIOR MEALS	0	1,850	0	1,850	1,850	0	0.00%
110-4205-52250	GRANTS AND CONTRIBUTIONS	11,406	11,748	11,748	11,748	11,748	0	0.00%
110-4205-53010	OFFICE SUPPLIES	0	75	15	185	185	110	146.67%
110-4205-53220	SUBSCRIPTIONS BOOKS	1,265	1,515	575	1,515	1,515	0	0.00%
110-4205-53225	PROGRAM COSTS	4,044	7,500	1,474	7,500	7,500	0	0.00%
110-4205-53610	VAN EXPENSES	0	1,377	0	1,450	1,450	73	5.30%
110-4205-55010	TELEPHONE	1,383	1,511	594	1,541	1,541	30	1.99%
110-4205-55020	ELECTRIC	11,552	6,466	2,548	6,789	6,789	323	5.00%
110-4205-55030	HEATING FUEL	5,766	5,268	1,470	5,321	5,321	53	1.01%
110-4205-55050	SEWER	0	475	0	475	475	0	0.00%
Total ELDERLY SERVICES		134,886	145,180	61,466	141,296	141,296	(3,884)	-2.68%

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